

CONSUMER NOTIFICATION

The City of Gardner is pleased to announce that **NextEra Energy Services** ("NextEra") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). NextEra will provide electric power supply for all consumers participating in Gardner's Program. This notice is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. You will see NextEra printed under the "Supply Services" section of your monthly bill. You will continue to receive one bill from National Grid. You will continue to send your payments to National Grid for processing. National Grid will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

NEW RATES AND TERMS

	Gardner's Program* (Supply Services Only)	National Grid Basic Service (Supply Services Only)
Rate Residential	\$0.10521 per kWh	\$0.13957 per kWh
Commercial/Streetlight	\$0.10521 per kWh	\$0.12160 per kWh
Industrial	\$0.10521 per kWh	\$0.11850 per kWh
Duration	November 2019 – November 2022	November 1, 2019 – April 30, 2020
	[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]	[Residential and Small Commercial rates change every 6 months. Large Commercial and Industrial rates change every 3 months.]
Exit Terms	NO PENALTY CHARGE	May receive a reconciliation charge or credit [Industrial G-2 & G-3 only]

*Rate includes (1) Consultant Fee of \$0.001 per kWh to facilitate Gardner's Community Choice Power Supply Program and (2) Operational Adder of \$0.001 per kWh to fund personnel costs associated with Town's Energy Manager position. *Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

PARTICIPATING CONSUMERS will start benefiting from the aggregation rate beginning on the day of the month in November 2019 that their meter is read. This date varies by service area. Your meter reading date is shown on your bill.

IF YOU ARE A BASIC SERVICE CONSUMER WHO HAS BEEN MAILED A NOTIFICATION you do not need to take any action to participate. You will automatically be enrolled. If you do not wish to participate, please follow the instructions specified.

IF YOU WISH TO JOIN THIS PROGRAM you may OPT-IN at <u>www.colonialpowergroup.com/gardner/</u> **OR** call NextEra at (855) 639-8076 and ask to be enrolled.

IF YOU DO NOT WISH TO PARTICIPATE you must OPT-OUT at <u>www.colonialpowergroup.com/gardner/</u>, click the OPT-OUT button and follow the instructions specified **OR** call NextEra at (855) 639-8076.

Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid Basic Service. However, such savings and future savings cannot be guaranteed.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the City of Gardner to facilitate the Community Choice Power Supply Program. For more detailed information, call us toll-free at (866) 485-5858 ext. 1.