

THE CITY OF MARLBOROUGH'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION

The City of Marlborough is pleased to announce that **Inspire Energy** ("Inspire") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). Inspire will provide electric power supply for all consumers participating in Marlborough's Program. <u>This Program supports renewable energy as 100% of the power supply is offset with National Wind Renewable Energy Certificates.</u> This notice is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. You will see Inspire printed under the "Supply Services" section of your monthly bill. You will continue to receive one bill from National Grid. You will continue to send your payments to National Grid for processing. National Grid will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

| | Marlborough's Program* (Supply Services Only) | National Grid Basic Service** (Supply Services Only) |
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| Rate Residential Commercial/Streetlight Industrial | \$0.09690 per kWh \$0.09690 per kWh \$0.09690 per kWh | \$0.13957 per kWh \$0.12160 per kWh \$0.11850 per kWh |
| Duration | November 2019 – November 2021 | November 1, 2019 – April 30, 2020 |
| - 2 | [Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.] | [Residential and Small Commercial rates change every 6 months. Large Commercial and Industrial rates change every 3 months.] |
| Exit Terms | NO PENALTY CHARGE | May receive a reconciliation charge or credit [Industrial G-2 & G-3 only] |

NEW RATES AND TERMS

*Rate includes Consultant F<mark>ee of \$0.001</mark> per kWh to facilitate Marlborough's Community Choice Power Supply Program. *Rate may increase as a resul<mark>t of a chan</mark>ge in law that results in a direct, material increase in costs during the term of the contract. **GreenUp options are available for \$0.024-\$0.038 per kWh in addition to National Grid's Basic Service rate.

PARTICIPATING CONSUMERS will start benefiting from the aggregation rate beginning on the day of the month in November 2019 that their meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR NATIONAL GRID BILL FOR FURTHER NOTIFICATION of the Program.

- Your November 2019 bill will state that you are being switched to Inspire (Marlborough Agg).
- Your December 2019 bill will show Marlborough's new supplier and aggregation rate under "Supply Services".

IF YOU ARE A BASIC SERVICE CONSUMER WHO HAS BEEN MAILED A NOTIFICATION you do not need to take any action to participate. You will automatically be enrolled. If you do not wish to participate, please follow the instructions specified.

IF YOU WISH TO JOIN THIS PROGRAM you may OPT-IN at <u>www.colonialpowergroup.com/marlborough/</u> **OR** call Inspire at (866) 873-9300 and ask to be enrolled.

IF YOU DO NOT WISH TO PARTICIPATE you must OPT-OUT at <u>www.colonialpowergroup.com/marlborough/</u>, click the OPT-OUT button and follow the instructions specified **OR** call Inspire at (866) 873-9300.

Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid Basic Service. However, such savings and future savings cannot be guaranteed.

Colonial Power Group, Inc. is an energy broker chosen by the City of Marlborough to facilitate the Community Choice Power Supply Program. For more detailed information, call us toll-free at (866) 485-5858 ext. 1.