OFFICIAL TOWN BUSINESS



Town of Harvard

c/o Dynegy P.O. Box 650764 Dallas, TX 75265 PRESORTED FIRST CLASS U.S. POSTAGE PAID ST. LOUIS, MO PERMIT NO. 495



THE TOWN OF HARVARD'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION

June 17, 2022

Dear Harvard Basic Service Consumer:

The Town of Harvard is pleased to announce that **Dynegy Energy Services** ("Dynegy") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to National Grid Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. National Grid will continue to deliver your electricity but Harvard has chosen the supplier for the Program. Dynegy will provide electric power supply for all consumers currently on Basic Service in Harvard. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- **✓ YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM UNLESS YOU CHOOSE NOT TO PARTICIPATE AND OPT-OUT.**
- ✓ YOU MUST RESPOND BY JULY 21, 2022 IF YOU DO NOT WISH TO BE AUTOMATICALLY ENROLLED.

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Dynegy will be printed under the "Supply Services" section of your monthly bill. You will continue to receive one bill from National Grid. You will continue to send your payments to National Grid for processing. National Grid will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

	Harvard's Program* (Supply Services Only)		National Grid**
			(Supply Services Only)
	STANDARD	OPTIONAL	BASIC SERVICE
Rate	(default)		
Residential	\$0.10631 per kWh	\$0.10566 per kWh	\$0.11491 per kWh
Commercial/Streetlight	\$0.10631 per kWh	\$0.10566 per kWh	\$0.10370 per kWh
Industrial	\$0.10631 per kWh	\$0.10566 per kWh	\$0.10796 per kWh
Renewable Energy Content	100% National Wind Renewable Energy Certificates (RECs)	Meets Massachusetts renewable energy requirements	Meets Massachusetts renewable energy requirements
Duration	November 2019 – November 2022		May 1, 2022 – October 31, 2022
	[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]		[Residential and Small Commercial rates change every 6 months. Large Commercial and Industrial rates change every 3 months.]
Exit Terms	NO CHARGE		May receive a reconciliation charge or credit [Industrial G-2 & G-3 only]

^{*}Rate includes Consultant Fee of \$0.001 per kWh to facilitate Harvard's Community Choice Power Supply Program.

IMPORTANT INFORMATION

- At present, the Residential and Industrial aggregation rate is lower than National Grid's Basic Service rate. The aggregation rate is fixed for 36 months (November 2019 to November 2022) while National Grid's Basic Service rate changes twice a year, in May and November. As a result, the aggregation rate may not always be lower than National Grid's Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid's Basic Service rate. However, SUCH SAVINGS AND FUTURE SAVINGS CANNOT BE GUARANTEED.
- There is **NO CHARGE TO OPT-OUT** of the Program and return to National Grid Basic Service.

^{*}Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

^{**}GreenUp options are available for \$0.012-\$0.038 per kWh in addition to National Grid's Basic Service rate.

IF YOU HAVE BEEN MAILED THIS NOTIFICATION you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CONSUMERS who have been mailed this notification will be AUTOMATICALLY enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in August 2022 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR NATIONAL GRID BILL FOR FURTHER NOTIFICATION of the Program.

- Your August 2022 bill will state that you are being switched to Harvard's Program.
- Your September 2022 bill will show Harvard's supplier and aggregation rate under "Supply Services".

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from National Grid.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program's power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS <u>must</u> send, email or fax a copy of their Energy Exemption Certificate directly to Dynegy Energy Services Attn: Customer Care at P.O. Box 650764, Dallas, TX 75265 or <u>Salestax geotax@vistraenergy.com</u> (email) or (866) 257-1795 (fax) in order to maintain their tax exempt status.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN you <u>must</u> opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH NATIONAL GRID you <u>must</u> opt-out of this Program. This will ensure you continue to get your electricity from that Green Power Supply.

IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM you may: 1) Opt-out and continue paying National Grid's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

HOW TO OPT-OUT

- Sign and return the enclosed opt-out card in the postage paid envelope provided; **OR**
- Visit colonialpowergroup.com/harvard and click the opt-out button, then fill out and submit the Opt-Out Form; OR
- Call Dynegy at (866) 220-5696 and ask to remain on National Grid Basic Service.

ANY TIME AFTER ENROLLMENT you can still opt-out with NO CHARGE. It may take a couple of billing cycles before you are back on National Grid Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at <u>colonialpowergroup.com/harvard</u> **OR** call Dynegy at (866) 220-5696 and ask to be placed on National Grid Basic Service.

TO CHOOSE A BASIC PRODUCT WITHOUT 100% NATIONAL RENEWABLE ENERGY visit <u>colonialpowergroup.com/harvard</u> or you may call Dynegy at (866) 220-5696 and ask to be enrolled in Harvard's Optional Basic Product. Harvard's Optional Basic Product meets Massachusetts renewable energy requirements. This product is being offered at \$0.10566 per kWh for 36 months (November 2019 to November 2022).

FOR MORE DETAILED INFORMATION regarding Harvard's Program, please visit <u>colonialpowergroup.com/harvard</u> or call us toll-free at (866) 485-5858 ext. 1. To learn more about Dynegy, please visit <u>dynegy.com/municipal-aggregation/communities-we-serve/massachusetts/harvard</u>.

TO ACCESS NATIONAL GRID'S BASIC SERVICE RATES please visit:

- Residential Rates nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/resitable.pdf.
- Commercial Rates nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/commtable.pdf.
- Industrial Rates <u>nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/indtable.pdf</u>.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the Town of Harvard to facilitate the Community Choice Power Supply Program.



THE TOWN OF HARVARD'S COMMUNITY CHOICE POWER SUPPLY PROGRAM



IMPORTANT NOTICE



(866) 485-5858 ext. 1



TTY (800) 720-3480 / Español (866) 930-9252



colonialpowergroup.com/harvard

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Town of Harvard about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

SPANISH/ESPAÑOL

Incluye notificación importante del **Town of Harvard** sobre su servicio de electricidad. Traduzca el aviso inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.

POLISH/POLSKI

Załączono ważną informację od **Town of Harvard** na temat usług energetycznych. Niezłowcznie przetłumacz powiadomienie. Zadzwoń pod numer lub odwiedź powyższą witrynę, aby uzyskać pomoc.

PORTUGUESE/PORTUGUÊS

Aviso importante incluído da **Town of Harvard** sobre seu serviço de eletricidade. Traduza o aviso imediatamente. Ligue para o número ou visite o site, acima, para obter ajuda.

NEPALI/नेपाली

तपाईंको विद्युतीय सेवा बारे Town of Harvard संलग्न गरिएको महत्त्वपूर्ण सूचना। सूचनालाई तुरुन्तै अनुवादन गर्नुहोस्। मद्दतको लागि माथि भएका नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस्।

CHINESE (SIMPLIFIED)/ 中文

随函附上来自 Town of Harvard 有关您供电服务的重要通知。请立即翻译该通知。如需帮助,请依上述信息致电或访问网站。

MARATHI/मराठी

आपल्या विद्युत सेवेसंबंधी Town of Harvard महत्त्वाची सूचना सलंग्न केली आहे. या सुचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाइटला/संकेतस्थळाला भेट द्या.

CHINESE (TRADITIONAL)/ 中文

隨附 Town of Harvard 有關您電力服務的重要通知。請立 即翻譯此通知。若需協助,請撥打電話或瀏覽上方所列 網站。

YORUBA/YORÙBÁ

Àkíyèsí pàtàkì tí a fi sínú rè láti òdó **Town of Harvard** nípa işé iná mònàmóná re. Túmò àkíyèsí náà lésèkesè. Pe nónbà náà tàbí kànsí ayélujára, lókè, fún ìrànlówó.

HAITIAN/KREYÒL

Ou gen yon notifikasyon enpòtan de **Town of Harvard** sou sèvis elektrisite ou. Tradwi notifikasyon sa imedyatman. Rele nimewo a oubyen vizite sit entènèt, ki anlè a, si ou bezwen èd.

IGBO/NDI IGBO

Okwa di mkpa ezitere maka oru latrik gi si n'aka **Town of Harvard**. Tugharia asusu okwa ahu ozugbo. Kpoo nomba ahu ma o bu gaa na weebusaiti ahu, di n'elu, maka enyemaka.

VIETNAMESE/TIÉNG VIỆT

Đính kèm thông báo quan trọng từ **Town of Harvard** về dịch vụ điện của quý vị. Xin dịch thông báo này ngay. Vui lòng gọi điện hoặc truy cập trang web ở trên để được giúp đỡ.

AMHARIC/አማርኛ

የኤሌክትሪክ አንልግሎትዎን በተመለከተ የተሰጠ አስፈላጊ ማስታወቂያ ከዚህ *ጋ*ር በ **Town of Harvard** እንደ ዓባሪ ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እንዛ ለማግኘት ከላይ ወደተንለጸው ስልክ ቁጥር ይደውሉ ወይም ድር ጣቢያውን ይጎብኙ።

RUSSIAN/РУССКИЙ

Прилагается важное уведомление от **Town of Harvard** о вашей услуге снабжения электроэнергией. Переведите уведомление безотлагательно. Позвоните по вышеуказанному номеру или зайдите на вышеуказанный вебсайт, чтобы получить помощь.

SOMALI/SOOMAALI

Oageysiis muhiim oo ka yimid **Town of Harvard** kuna saabsan adeegga korontada. Si degdeg ah u turjun ogaysiiska. Wac nambarka ama booqo webseetka, kore, si aad u hesho caawimaad.

عربي/ARABIC

مرفق إخطار مهم من Town of Harvard مرفق إخطار مهم من الكهرباء الخاصة بكم. يُرجى ترجمة الإخطار فورًا. اتصل بالرقم أو قم بزيارة الموقع الإلكتروني عبر الإنترنت المذكورة أعلاه طلبًا للمساعدة.

JAPANESE/傈励铂

「電気供給サービスに関する Town of Harvard からの重要なお知らせを同封しております。本通知を速やかに翻訳してください。ご質問は上記の電話番号もしくはウエブサイトをご覧ください。」

KHMER/ខ_៌ម**ែ**រ

សេចក្តីជូនដំណឹងសំខាន់ដែលភ្ជាប់មកជាមួយមកពីទីក្រុង Town of Harvard គឺនិយាយអំពីសេវាកម្មភ្លើងរបស់អ្នក។ ចូរបកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ សូមទូរស័ព្ទ ទៅលេខ ឬចូលទៅកាន់គេហទំព័រខាងលើ ដើម្បីសុំជំនួយ។

GUJARATI/ગુજરાતી

તમારી વીજળી સેવા અંગે **Town of Harvard** તરફથી મહત્વપૂર્ણ સૂચના બીડેલ છે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.

FRENCH/FRANÇAIS

Avis important de **Town of Harvard** concernant votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le Site Web, ci-dessus, si vous avez besoin d'aide.

SWAHILI/KISWAHILI

Notisi muhimu ambayo imeambatishwa kutoka **Town of Harvard** kuhusu huduma yako ya umeme. Itafsiri notisi mara moja. Piga simu kwa nambari au tembelea tovuti iliyo hapo juu ili upate usaidizi.

ITALIAN/ITALIANO

Comunicazione importante in allegato della **Town of Harvard** riguardante il suo servizio di fornitura di energia elettrica. Tradurre il comunicato immediatamente. Qualora occorra assistenza, chiami il numero o visiti il sito Internet sopra indicati.

HINDI/हिदी

आपकी बिजली सेवा के बारे में Town of Harvard से महत्वपूर्ण सूचना संलग्न है। सूचना का तुरंत अनुवाद करे। सहायता के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।

KOREAN/한국어

귀하의 전기 서비스와 관련하여 Town of Harvard 에서 온 중요한 통지 사항이 동봉되어 있습니다.통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화번호로 연락하거나 웹사이트를 방문해 주십시오.

THAI/ใทย

ประกาศสำคัญที่แนบมาจาก Town of Harvard เกี่ยวกับบริการไฟฟ้าของคุณ กรุณาแปลประกาศทันที โทรไปยังหมายเลขหรือไปที่เว็บไซต์ด้านบนเพื่อขอความช่วย เหลือ

GREEK/EAAHNIKA

Εσωκλείεται σημαντική ειδοποίηση από την **Town of Harvard** που αφορά τον πάροχο ηλεκτρικής ενέργειας σας.
Μεταφράστε την ειδοποίηση άμεσα. Καλέστε τον
τηλεφωνικό αριθμό ή επισκεφθείτε την ιστοσελίδα που
αναφέρεται παραπάνω, για βοήθεια.

LAO/ລາວ

ແຈ້ງການສຳຄັນທີ່ຕິດຄັດມາຈາກ Town of Harvard ແມ່ນກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການທັນທີ. ໂທຫາໝາຍເລກ ຫຼື ເຂົ້າເບິ່ງເວັຍໄຊທ໌ຂ້າງເທິງສຳລັບຄວາມຊ່ວຍເຫຼືອ.



HARVARD COMMUNITY CHOICE POWER SUPPLY PROGRAM OPT-OUT REPLY CARD

If you want to participate in the Harvard Community Choice Power Supply Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions If you do not want to participate:

- 1) Sign and date
- 2) Place in envelope provided
- 3) Drop in the mail

The card must be signed by the customer of record whose name appears in the address on this card. The envelope must be postmarked by July 21, 2022 to opt-out of the Program before being automatically enrolled.

ACCOUNT NO.





BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 3003 DALLAS TX

POSTAGE WILL BE PAID BY ADDRESSEE

TOWN OF HARVARD DYNEGY-MUNICIPAL AGGREGATION PO BOX 650764 DALLAS TX 75265-9583 NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

