



Town of Auburn

c/o Colonial Power Group, Inc.

5 Mount Royal Avenue, Suite 5-350

Marlborough, MA 01752-5521

DO NOT DISCARD — IMPORTANT Notice Regarding Electricity Rates

Este es un aviso importante. Por favor asegure que se traduce.

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THE TOWN OF AUBURN'S COMMUNITY CHOICE POWER SUPPLY PROGRAM



The Town of Auburn is announcing the new rate and term for its Community Choice Power Supply Program through its new electricity supplier, **NextEra Energy Services**. The Town's new aggregation rate is fixed **for all rate classes for 12 months** as follows:

Term	New Rate (Supply Only)	Renewable Energy Content
November 2022 to November 2023	\$0.23822 per kWh	Meets MA renewable energy requirements
<i>[Rate applies to service beginning and ending on the days of the month that your meter is read in your service area. This date varies by account.]</i>		

For comparison purposes, National Grid's Residential Basic Service rate is fixed at \$0.33891 per kWh from November 1, 2022 thru April 30, 2023. **Due to economic and geo-political conditions worldwide, electricity prices are higher now than in prior years. However, the Town's new rate is fixed which provides protection against market spikes over the 12-month term but doesn't lock the Town into the elevated prices beyond that should the market stabilize.**

To join Auburn's Program, you can do one of two things:

1. **OPT-IN Online:** Visit colonialpowergroup.com/auburn and click the OPT-IN button, then fill out and submit the Opt-In Form.
2. **OPT-IN by Phone:** Call NextEra at (855) 782-9301 and ask to join the Town of Auburn's Program.

For both of the above options, please have your National Grid bill handy in order to provide some required information. **To join the Program prior to the rate change please OPT-IN a minimum of two weeks before your November 2022 meter read (date varies by account).** Enrollments can only be processed on meter reads so it may take one or two billing cycles before taking effect. You may OPT-OUT or OPT-IN at any time in the future with NO CHARGE.

Residents with questions about the Program may also contact Colonial Power Group, the Town's aggregation consultant, at (866) 485-5858 ext. 1.

National Grid has several programs to help income-eligible families and customers needing special assistance meet their energy needs. To learn more, please visit nationalgridus.com/MA-Home/Bill-Help/Payment-Assistance-Programs.

Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings and stability over the life of the Program against National Grid Basic Service. However, such savings and future savings cannot be guaranteed.