

\*\*\*\*\***PUBLIC NOTICE**\*\*\*\*\*

**THE TOWN OF NORTH ANDOVER'S  
COMMUNITY CHOICE POWER SUPPLY PROGRAM  
CONSUMER NOTIFICATION**

The Town of North Andover is announcing that **Direct Energy Services** (“Direct”) has been selected as the supplier for its Community Choice Power Supply Program (“Program”). Direct will provide electric power supply for all consumers participating in North Andover’s Program. This notice is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

**YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE.** You will see Direct printed under the “Supply Services” section of your monthly bill. You will continue to receive one bill from National Grid. You will continue to send your payments to National Grid for processing. National Grid will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

**NEW RATES AND TERMS**

	<b>North Andover’s Program*</b> <b>(Supply Services Only)</b>		<b>National Grid**</b> <b>(Supply Services Only)</b>
	<b>STANDARD (default)</b>	<b>OPTIONAL</b>	<b>BASIC SERVICE</b>
<b>Rate</b>			
Residential	\$0.25710 per kWh	\$0.12560 per kWh	\$0.33891 per kWh
Commercial/ Streetlight	\$0.25710 per kWh	\$0.12560 per kWh	\$0.32287 per kWh
Industrial	\$0.25710 per kWh	\$0.12560 per kWh	\$0.28736 per kWh
<b>Duration</b>	<b>October 2022 – May 2023</b>	<b>June 2023 – October 2023</b>	<b>November 1, 2022 – April 30, 2023</b>
	<i>[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]</i>		<i>[Residential and Small Commercial rates change every 6 months. Large Commercial and Industrial rates change every 3 months.]</i>
<b>Renewable Energy Content</b>	Meets Massachusetts renewable energy requirements		Meets Massachusetts renewable energy requirements
<b>Exit Terms</b>	<b>NO CHARGE</b>		May receive a reconciliation charge or credit <i>[Industrial G-2 &amp; G-3 only]</i>

\*Rate includes Consultant Fee of \$0.001 per kWh to facilitate North Andover’s Community Choice Power Supply Program.

\*Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

\*\*GreenUp options are available for \$0.012-\$0.038 per kWh in addition to National Grid’s Basic Service rate.

**PARTICIPATING CONSUMERS** will start benefiting from the aggregation rate beginning on the day of the month in October 2022 that their meter is read. This date varies by service area. Your meter reading date is shown on your bill.

**IF YOU ARE A BASIC SERVICE CONSUMER WHO HAS BEEN MAILED A NOTIFICATION** you do not need to take any action to participate. You will be automatically enrolled. If you do not wish to participate, please follow the instructions specified.

**OPTIONAL GREEN PRODUCT** – You may OPT-IN to the 100% renewable product (includes 49% National Wind RECs) at any time by visiting [colonialpowergroup.com/north-andover](http://colonialpowergroup.com/north-andover) or calling Direct at (866) 968-8065 and asking to be enrolled. This product is being offered at \$0.25851 per kWh for the first 8 months (October 2022 to May 2023), then changes and is being offered at \$0.12716 per kWh for the remaining 4 months (June 2023 to October 2023).

**IF YOU WISH TO JOIN THIS PROGRAM** you may OPT-IN at [colonialpowergroup.com/north-andover](http://colonialpowergroup.com/north-andover) **OR** call Direct at (866) 968-8065 and ask to be enrolled. If you are currently contracted with your own competitive supplier, you should confirm with them that you will not incur any early termination fees or penalties for leaving their supply.

**IF YOU DO NOT WISH TO PARTICIPATE** you must OPT-OUT at [colonialpowergroup.com/north-andover](http://colonialpowergroup.com/north-andover), click the OPT-OUT button and follow the instructions specified **OR** call Direct at (866) 968-8065.

**TO ACCESS NATIONAL GRID'S BASIC SERVICE RATES** please visit:

- Residential Rates – [nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/resitable.pdf](http://nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/resitable.pdf).
- Commercial Rates – [nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/commtable.pdf](http://nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/commtable.pdf).
- Industrial Rates – [nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/indtable.pdf](http://nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/indtable.pdf).

Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid Basic Service. However, such savings and future savings cannot be guaranteed.

*Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the Town of North Andover to facilitate the Community Choice Power Supply Program. For more detailed information, call us toll-free at (866) 485-5858 ext. 1.*

